**ANTHONY R JIMENEZ**

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**OBJECTIVE:**

To obtain a position as a Software Developer that will allow me to apply my experience with Computer science fundamentals and education in computer science to deliver high level customer experience. Highly interested in a fast paced, results driven environment that provides the opportunity to grow and acquire new skills

**EDUCATION:**

**Rutgers University,** Newark, NJ

**New Jersey Institute of Technology,** Newark, NJ

Bachelor of Arts, Computer Science Graduated: May 2020

Minor in Business Administration

* Member, NSLS (National Society of Leadership and Success) 03/2017 – Present
* Dean’s List, 2 Semesters (Spring 2015 & Spring 2016)
* Member, JAGS (Japanese Anime Gaming Society) Fall 2014 – Fall 2016

**TECHNICAL SKILLS:**

**Programming:** Java, C, PHP, Python, C#, MySQL

**Operating Systems:** troubleshooting for Windows 10/8.x/7, Mac OS

**Software:** basic proficiency in Microsoft Office

**Hardware:** Iphone repair certification

**EXPERIENCE:**

**Staples,** Springfield, NJ 01/2015-03/2019

**Office Depot,** Union, NJ 06/2013-01/2015-03/2019-04/2020

EZ Technician/Technology Representative

* Perform computer diagnostics and repair of desktops, laptops, and smartphones
* Process cash/credit transactions
* Developed rapport with clients and advise on technology purchases to meet needs
* Train new staff on company procedures and policies. Promoted to Technology Sales Representative after 3 months
* Employee of the month 3 times
* EZ tech customer service award

**Publicis Groupe/Re:Source,** New York, NY 05/2015-09/2015

Intern Operations Analyst

* Provided best in class technical support to a range of clients from different companies
* Documented all interactions done for clients via tickets and email
* Facilitated the move of a company into a new space
* Worked in tight time constraints to provide minimal downtime for clients